

Annual Report 2017
Co-regulatory Arrangement - National Television
and Computer Recycling Scheme



Ecycle Solutions Pty Ltd Annual Report 2017

Introduction

The National Television and Computer Recycling Scheme (NTCRS) commenced on 1 July 2012 and is an Australia-wide scheme to recycle e-waste including end-of-life (EOL) waste televisions (TVs), computers and computer products such as printers and scanners. Ecycle Solutions Pty Ltd is an Australian Government Approved Co-regulatory Arrangement within the NTCRS.

Ecycle Solutions' Annual Report provides information about the company's collection and recycling activities during the period 1st July 2016 to 30th June 2017. The report covers the following areas:

1. QLS Group Overview
2. Ecycle Solutions Overview
3. Membership
4. Service providers
5. OHS and Environment
6. Collection Services
7. Recycling
8. Compliance

1. QLS Group Overview

Ecycle Solutions is a member of the QLS Group, a national warehousing, logistics and distribution business specialising in providing secure and reliable warehousing solutions for bulky white and brown goods. The business has experienced consistent growth in recent years and offers over 57,000 square metres of purpose-built warehousing space nationally, providing exceptional security and reliability for our clients. Combined with our own transport fleet and strategic alliances, QLS Group has Australia covered.

The QLS aims to achieve customer service excellence and develop strong relationships with our customers. As such the in-field sales team, regional agents, customer service team, as well as our delivery drivers, seek feedback to improve our service & delight our customers. In FY2017 QLS delivered approx. 75,000 tonnes of freight via its modern fleet of 100 company owned vehicles including B double line haul vehicles and team of sub-contractors.

2. Ecycle Solutions Overview

A new and innovative method of collecting and recycling e-waste is provided by Ecycle Solutions as a co-regulatory arrangement within the Australian Government's National Television and Computer Recycling Scheme.

Ecycle Solutions provides the general public with a recycling solution for their end-of-life televisions and computers (e-waste) via a free drop-off service at participating retail stores including Harvey Norman, The Good Guys, Radio Rentals, RT Edwards, Bing Lee, Beta Home Living and Bi-Rite. At the heart of Ecycle Solution's system is QLS' national transport capability regularly visiting metropolitan, regional, and country retail stores throughout Australia. As QLS drivers deliver white and brown goods to retail stores they collect purpose built e-waste bins full of televisions and computers which are then recycled.

The service can be accessed by delivering 'end of life' television or computer equipment to any of the stores contained in Appendix 1 or 2. It is free of charge, the nominated site is required to accept it & there is no obligation to purchase a replacement. Should you require any assistance please direct your enquiry to Ecycle Solutions on 1300 432925 or our Head Office at Dandenong (03) 97065966 or the website www.ecyclesolutions.net.au

Ecycle Solutions also offers retail stores a collection and recycling service for white and brown goods packaging materials including plastic, cardboard and EPS (polystyrene) thereby increasing recycling within the industry's supply chain.

3. Membership

The following table provides details of Members operating for the whole year under the Ecycle Solutions arrangement year ended 30th June 2017

MEMBER NAME	MEMBER ABN	DATE SIGNED
ACHIEVA TECHNOLOGY AUSTRALIA PTY LTD	34 082 863 750	04/07/2016
ADVANTECH AUSTRALIA PTY LTD	65 002 593 277	26/08/2016
AMICROE AUSTRALIA PTY LTD	88 864 275 205	26/06/2015
BCI INTERNATIONAL DEVELOPMENT PTY LTD	51 063 589 935	15/09/2016
BENQ AUSTRALIA PTY LTD	44 093 179 134	14/06/2016
BLUECHIP INFOTECH PTY LTD	32 076 483 808	22/09/2016
CHANGHONG ELECTRICS AUSTRALIA P/L	32 095 276 181	23/04/2015
ETERNAL ASIA (AUSTRALIA) PTY LTD	90 153 485 066	02/07/2015
DCC CONCEPTS PTY LTD	37 123 604 295	10/01/2017
MONSTER ELECTRONIC PTY LTD	99 148 169 519	09/12/2016
HISENSE AUSTRALIA PTY LTD	55 105 022 080	28/07/2016
HIFU ELECTRONICS PTY LTD	15 061 890 766	23/01/2017
LEADER COMPUTERS	16 898 438 694	14/06/2016
MITTONI PTY LTD	88 114 705 038	30/06/2015
QRSCIENCES SECURITY PTY LTD	99 120 813 292	24/03/2017
SYNNEX AUSTRALIA PTY LTD	40 052 285 882	06/08/2015
TCL ELECTRONICS AUSTRALIA PTY LTD	83 111 032 896	19/08/2016
THE TRUSTEE FOR THE MITTONI FAMILY TRUST	45 306 721 253	29/10/2015
XEROX INTERNATIONAL PARTNER	23 445 845 005	28/06/2017

4. Service Providers

The following are our service providers for year ended 30th June 2017. All our recyclers are AS5377 accredited through Global Compliance Corporation and continue to maintain these ongoing strategic relationships. Ecycle supports emerging recyclers within each State and specializing in ewaste recycling.

- **Ewastec Pty Ltd – Recycler** – Victorian operation, with nationwide coverage. Ewastec is a specialist ewaste recycling business, located from Thomastown to Seaford in Victoria. It is a well managed business that continues to grow its ewaste volumes, with a strong social conscience as an employer of people with disabilities.
- **Aspitech – Recycler** provides our on-going recycling service in South Australia with a social conscience as an employer of people with disabilities.
- **City Mission Launceston – Recycler** provides recycling services for our Tasmanian retail network collections. Ecycle also supports City Mission with its Municipal Council contracts.

- **Quantum Recycling Solution - Recycler** is a Victorian based recycler specialising in ewaste recycling. Quantum is well managed and an emerging recycler whom we will continue to support in FY2017.
- **Buyequip Pty Ltd – Recycler** is a relationship that was forged in FY2016, continued into FY2017 and will provide an ongoing recycling service in NSW & QLD during FY2018.
- **CDS Recycling – Recycler** provides a broad range of recycling services from their head office in Brisbane. Over the past two years we have forged a strong relationship and will continue to support each other in FY2018.
- **United Star Resource – Recycler** located at Laverton Victoria and is a specialist in recycling of end of life computer equipment for corporations. The business continues to grow and we have a strong strategic relationship.
- **Total Green Recycling Pty Ltd** located in Perth WA and provided a recycling service for volumes collected from remote sites in WA.
- **QLS Group – Collections and transport** – our parent company, enabling the group to leverage off existing logistics infrastructure & services through our strong retail network and provide a comprehensive & efficient collection service for this program.

5. OHS and Environment

OHS and Environment Incidents

There were no notifiable OHS (Occupational Health and Safety) and Environment incidents, or breaches of the relevant legislation during the reporting period, including the collection, transportation, storage or recycling of televisions & computer products.

There were five (5) minor environmental incidents reported, as follows:

Buyequip reported four (4) minor incidents involving the following:

- 1) A large delivery of damaged printers was received with toner & plastic spilt on the driveway. No environmental impact. No rainfall. This incident was tool boxed.
- 2) TV's found dumped outside premises. Some broken. Cleaned up using clean up kit & no environmental impact.
- 3) A damaged power lead attached to scales. No injury caused, nor environmental impact.
- 4) A heated battery with no injury or environmental impact. The battery was quarantined as a 'hazardous material'.

Ewastec reported a minor incident involving a forklift hydraulic oil leak that was controlled and had no environmental impact

The following is a summary of declarations provided by our recyclers on their safety performance for the year and has been verified by Ecycle as part of our completed actions.

Summary - OHS Performance of Recyclers - year ended 30th June 2017

	Ewastec	Quantum	United Star	Aspitech	City Mission	Buyequip	CDS	Total Green
First Aid & Medical Treatments	2	3	0	2	0	1	0	0
Near Misses	3	3	0	11	0	7	0	0
Lost Time Injuries	0	0	0	0	0	0	0	0
Duration of LTI								
Training sessions	43	5	38	300+	26	N/A	52	52
AS5377 Compliant	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes

Note 1: The First Aid & Medical Treatment incidents all required minor treatment only, as follows:
 All incidents were recorded and investigated with corrective action of procedural improvements
Ewastec - 1) First aid incident for a cut lip & 2) First aid for cut chin.
Quantum - 1) First aid for minor cut to hand; 2) first aid for hand hit with hammer & 3) Punctured left hand with screw driver (first aid)
Aspitech - 1) minor back strain whilst moving a cage - resulted in light duties for a period of time 2) Medical treatment of stitches for cut hand (incorrect PPE).
Buyequip - 1) reported a computer slipped from grasp onto employees knees. Medical assessment completed & returned to work shortly thereafter.

Note 2: Buyequip did not declare the number of training sessions conducted however Ecycle has reviewed the Buyequip training matrix and reports that all the required competencies have been covered and the required training is up to date.

Actions

Actions taken during the year to assess the adequacy of the OHS and Environment policies and procedures as a part of the ongoing adequacy assessment regime included:

- Meeting with Global Compliance 3rd July 2017 to confirm all relevant recyclers were compliant with AS5377.
- Recycler annual declarations to confirm OHSE performance and sighting of records to verify the declarations
- 6 monthly reviews to ascertain OHSE compliance, including;
 - Training matrix & toolbox meeting minutes
 - Risk/hazard matrix
 - Policies & procedures
 - Verification of accreditation to AS5377, ISO9001 & ISO140001
 - Insurance certificates of currency for public liability & workers compensation
- Annual audit & site visits of each recycler
- Where required recyclers have completed Blood Lead Level & Audiometric & Noise tests

6. Collection Services

The collection services for year ended 30th June 2017 comprised the following volumes:

Source of Collections	Kilograms
Collection Network - Ecycle	2,932,757
Collections - Members	57,460
Collections - Other Recyclers	2,260,294
Total	5,250,511

- The amount of product stored at a facility other than a recycling facility was nil
- Ecycle complied with the regulatory requirements relating to 'reasonable access' & collected from 422 collection sites. All the sites were subjected to an internal audit.

No. Sites

- | | |
|-------------------------------------|------------|
| ○ Permanent sites – Full Year | 276 |
| ○ Permanent Sites – Part Year | 18 |
| ○ Event based Sites | 4 |
| ○ Non-Permanent Sites | 126 |
| ○ Total No. Collection Sites | 422 |
- From these collections sites 2,686 individual collections were completed. The following is a breakdown of the number of collections conducted in 2016/2017.

No. Collections

- | | |
|--------------------------------|--------------|
| ○ Metropolitan | 2,056 |
| ○ Inner regional | 407 |
| ○ Outer Regional | 186 |
| ○ Remote | 37 |
| ○ Total No. Collections | 2,686 |
- Ecycle Solutions is committed as a business to providing a comprehensive number of collection sites and the number of collections. In particular, improving the awareness of the program in remote & regional locations across Australia
 - Ecycle provides proactive marketing to our retail network to ensure all collection sites receive; personnel, training, advertising (point of sale material) & compliance audits conducted by our customer service, sales & management team.

The following is the television & computer equipment collection services profile for each State & Territory for the year ended 30th June 2017

State (Kilograms)	Inner Regional	Metropolitan	Outer Regional	Remote	Grand Total
Australian Capital Territory	-	2,304	-	-	2,304
New South Wales	33,868	612,831	7,825	602	655,127
Northern Territory	-	-	466	1,582	2,048
Queensland	10,568	893,783	20,749	1,323	926,423
South Australia	12,733	148,952	1,552	1,616	164,854
Tasmania	12,853	208,316	-	1,553	222,721
Victoria	90,894	3,117,368	22,895	-	3,231,156
Western Australia	1,463	38,209	3,207	2,998	45,877
Grand Total	162,379	5,021,763	56,695	9,675	5,250,511

7. Recycling

Recycling Activities & Outcomes

Ecycle recycled kilograms 5,196,064 and is reconciled to our collection volume for the year as follows:

Reconcile Recycling Volume	Kilograms
Total Volume Collected FY2016	5,250,511
Less products delivered & stored at recyclers	-54,147
Less work in progress at recycler	-300
Less diverted whole units for re-use	0
Total Volume Recycled FY2017	5,196,064

- **The target weight for the year was 5,157,900 kilograms.** The target has been achieved with an excess of 38,164 kilograms being added to the 2015/2016 carryover excess of 173,287 kilograms. This equals a carryover excess into 2017/2018 of 211,451 kilograms.
- Total weight of 'usable materials recovered' – 5,099,282 kilograms, including the following materials that will be re-used:

Kilograms

- | | |
|------------------------|------------------|
| ○ Plastic | 823,340 |
| ○ Metal | 2,820,711 |
| ○ Lead Glass | 216,433 |
| ○ No Lead Glass | 342,058 |
| ○ Circuit Board | 533,197 |
| ○ Other | 363,543 |
| ○ Total useable | 5,099,282 |
| ○ | |
- Total weight of non-useable materials sent for disposal to domestic Australian landfill from the recycling of the products – 63,658 kilograms, whilst landfill related to exported materials amounted to 96,782 kilograms. The total volume to landfill amounted to 160,440 kilograms giving a re-useable material recovery rate of 96.91%.

- Our recyclers exported materials totalling 3,471,073 kilograms for use in manufacturing. The materials exported included; Circuit Boards, Plastic, HDD, FDD/CD ROM, adaptors, fans & keyboards. **No whole units were exported.**

	<u>Kilograms</u>
○ China	1,526,888
○ Hong Kong	1,418,297
○ Japan	93,022
○ Korea	228,873
○ Taiwan	203,993
○ Total Exports	3,471,073

8. Compliance

During 2016/2017, Ecycle Solutions complied with the regulations & has governance systems in place to ensure ongoing compliance. Ecycle has a strong program of continual operational improvement through; personnel training, advertising (point of sale material) & compliance audits has been deployed to improve the Ecycle service. The following outcomes were achieved in 2016/2017, relevant to targets for the arrangement:

- OHS & environmental compliance was achieved with no notifiable incidents, or breaches of relevant legislation in 2016/2017. Ecycle is committed to OHS & Environmental compliance & regularly audits own operation, as well as our Service Providers
- Collection & Recycling Target Volumes were achieved with an excess of 38,164 kilograms above the target.
- The material recovery rate achieved in 2016/2017 of 96.91% which exceeded the target of 90%
- Promotion – Ecycle completed an upgrade of our website enabling an enhanced collection site location facility. In addition, a promotional video was completed & can be viewed at the following web address <https://player.vimeo.com/video/142593628> Ecycle has completed the changeover to our new style collection baskets as per photos on page 9.
- Reasonable access to collection services Australia wide. Ecycle is focussed on improving the volumes achieved in areas outside of the Metropolitan areas. All sites contained in Appendix 1 & 2 are being subjected to 'awareness' training & provision of point of sale materials, to improve public knowledge of the scheme. Members of the public can access information about Ecycle Solutions through our website www.ecyclesolutions.net.au, our **13004ecycle** phone line; or visit the collection site listed in Appendix 1 & 2



New bin style for bulk collections



Bins for collecting e-waste



Bags for collecting polystyrene



QLS truck and trailer with tailgate

Service Name	Collection Service	Reasonable Access	Free Service	Type of Product	Latitude	Longitude	Region	Address	Suburb	State	Date Range Available	Opening Hours Pattern
Domayne	Retailer	Yes	Yes	Both	-35.33192	149.18006	Metropolitan	80 Colлие Street	Fyshwick	Australian Capital Territory	10th Mar 2017 to June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.32563	149.1659	Metropolitan	Cnr Barrier & Ipswich Roads	Fyshwick	Australian Capital Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-36.07478	146.94527	Inner Regional	Unit 7 94 Borella Road	Albury	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.90363	151.19859	Metropolitan	3/26 McCauley St	Alexandria	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.91384	151.19276	Metropolitan	45-59 O'Riordan St	Alexandria	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-30.50371	151.65069	Inner Regional	6 Queen Elizabeth Dr	Armidale	New South Wales	1st May 2017 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.83822	151.02827	Metropolitan	Auburn Home Mega Mall, Shop 7&8 Gr. Flr. 265 Parramatta Road	Auburn	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.78915	151.26588	Metropolitan	176-180 Condamine Street	Balgowlah	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-28.84497	153.55846	Inner Regional	26 Boeing Ave	Ballina	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.70917	150.17818	Inner Regional	4 Flora Crescent	Batemans Bay	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-35.72079	150.17099	Outer Regional	Homemaker Centre 2 Cranbrook Rd	Batemans Bay	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.41955	149.62511	Inner Regional	Cnr Ashworth Dr & Sydney Rd	Bathurst	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.70793	151.21271	Metropolitan	4/25 Narabang Way	Belrose	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.73627	150.95896	Metropolitan	7 Abdon Close	Bennetts Green	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.76946	150.90849	Metropolitan	Homebase Shopping Centre, Shop 17,19 Stoddart Road HomeBase	Blacktown	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.89282	151.24771	Metropolitan	Westfield Bondi Junction, 5016/500 Oxford St (Offsite - cage - Unit 2 / 26 McCauley Street Alexandria)	Bondi Junction	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
CLUB	Collection Station	Yes	Yes	Both	-31.97866	141.45638	Outer Regional	100 Bonanza Street	Broken Hill	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.0569	150.81724	Metropolitan	6 Rose Street	Campbelltown	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-34.02383	151.12101	Metropolitan	152 Taren Point Road	Carringbah	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.05717	150.81747	Metropolitan	41-49 Willarong North Road	Caringbah	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Patel Muirs	Retailer	Yes	Yes	Both	-33.72611	150.97774	Metropolitan	18 Victoria Avenue	Castle Hill	New South Wales	1st July to 8th Nov 2016	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.78515	151.20037	Metropolitan	372 Eastern Valley Way	Chatswood	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.49767	145.83881	Remote	27 Marshall Street	Cobar	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-30.28092	153.1278	Inner Regional	252 Pacific Highway (Homebase Centre)	Coffs Harbour	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Morrison's Beta Home Living	Retailer	Yes	Yes	Both	-30.27924	153.1301	Inner Regional	3 Gerard Drive	Coffs Harbour	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-30.3124	153.09286	Inner Regional	300 Pacific Highway	Coffs Harbour	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.52975	144.95685	Inner Regional	Hardinge Street	Deniliquin	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-33.91884	151.19273	Metropolitan	1B 85 O'Riordan St	Alexandria	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-32.70845	151.50893	Inner Regional	366 New England Highway	Rutherford	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-32.92533	151.73436	Metropolitan	16 Heddon Rd	Broadmeadow	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-33.79206	151.13284	Metropolitan	31 -35 Epping Road	North Ryde	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-34.49414	150.89061	Metropolitan	119 to 121 King St	Warrarong	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-32.25811	148.62645	Inner Regional	235-249 Cobra Street	Dubbo	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.25705	148.62045	Inner Regional	223 Cobra Street	Dubbo	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.4372	151.38581	Metropolitan	10 Karalta Lane	Erina	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
TC AIR	Collection Station	Yes	Yes	Both	-34.38849	150.89648	Metropolitan	21 Jardine Street	Fairy Meadow	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.1998	152.52377	Inner Regional	29 Breese Parade	Forster	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.85005	150.89901	Metropolitan	1st Floor 802-808 Pacific Hwy	Gordon	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.75468	149.71809	Inner Regional	180 - 186 Auburn St	Goulburn	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-29.68769	152.93465	Inner Regional	125 Prince Street	Grafton	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.29789	146.04742	Outer Regional	Cnr Willandra & Jondaryn Avenues	Griffith	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-30.97492	150.2484	Outer Regional	82 Conadilly St	Gunnedah	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-29.77432	151.11387	Outer Regional	50 Evans St	Inverell	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-32.70845	151.50893	Metropolitan	366 New England Hwy	Rutherford	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-34.91457	150.60032	Inner Regional	Cnr Princes Highway and Central Avenue	South Nowra	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.41998	149.6016	Inner Regional	8 Stockland Dr	Bathurst	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-32.93951	151.7094	Metropolitan	18 Bradford Close	Kotara	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.23895	151.5009	Metropolitan	Cnr Pacific Highway & Lake Haven Road	Lake Haven	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-28.80596	153.27955	Inner Regional	101 Wilson Street	Lismore	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.90608	150.91954	Metropolitan	Mega Centre Orangegroove Road	Liverpool	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-32.76127	151.59655	Inner Regional	Building A - 2A Chelmsford Drive	Maitland East	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-32.70915	151.50923	Metropolitan	366 New England Highway	Rutherford	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Brooks TV	Retailer	Yes	Yes	Both	-33.92916	151.19513	Metropolitan	1117 Botany Road	Mascot	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.6276	150.83951	Metropolitan	Shop 6 & 7, 264-272 Windsor Road	McGraths Hill	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.90219	151.21522	Metropolitan	Lvl 2 Nth Supacentra Cnr Sth Dowling Todman & Darcey Av	Moore Park	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-29.46238	149.84121	Outer Regional	103 Ballo Street	Moree	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.5449	150.37326	Inner Regional	137-157 Lackey Road	Moss Vale	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.61175	149.6048	Outer Regional	33 Sydney Road	Mudgee	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Leading Edge Appliances	Retailer	Yes	Yes	Both	-30.327	149.78448	Outer Regional	92 Maitland Street	Narrabri	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm

APPENDIX 1. COLLECTION SERVICES SITE - YEAR ENDED 30th June 2017

Service Name	Collection Service	Reasonable Access	Free Service	Type of Product	Latitude	Longitude	Region	Address	Suburb	State	Date Range Available	Opening Hours Pattern
Harvey Norman	Retailer	Yes	Yes	Both	-33.77078	151.08698	Metropolitan	31-35 Epping Rd	North Ryde	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.30047	149.11889	Inner Regional	Unit 1 1 Lone Pine Avenue	Orange	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.15474	148.16511	Outer Regional	Shop 1 Saleyards Road	Parkes	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.77146	150.67081	Metropolitan	Cnr Mulgoa Road & Worsley Street	Penrith	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.75218	150.70214	Metropolitan	Henry Lawson Centre, 61 - 79 Henry Lawson centre	Penrith	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.44934	152.89065	Inner Regional	140 Lake Road	Port Macquarie	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.75095	151.1409	Metropolitan	14 -16 SUAKIN ST PYMBLE	Pymble	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.94761	151.13749	Metropolitan	2/383-391 Princes Hwy	Rockdale	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.73386	152.10937	Metropolitan	270 Sandy Point Road	Salamander Bay	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
CORPORATION	Other	Yes	Yes	Both	-33.84575	151.04187	Metropolitan	Unit 6, 63-79 Parramatta Road,	Silverwater	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.78939	151.26623	Metropolitan	250 Parramatta Road	Auburn	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.9138	150.60168	Inner Regional	Cnr Princes Highway and Central Avenue	South Nowra	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Knox Muir's	Retailer	Yes	Yes	Both	-34.91445	150.60006	Inner Regional	28 Central Avenue	South Nowra	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.12911	150.92006	Inner Regional	43 The Ringers Road	Tamworth	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.90056	152.45737	Inner Regional	9 Mills Close	Taree	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.4464	147.55142	Outer Regional	2 Hakea Street	Temora	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-36.8624	149.91353	Outer Regional	1 Tura Beach Drive	Tura Beach	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-28.2048	153.53687	Metropolitan	29-41 Greenway Dr	Tweed Heads	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-28.20635	153.54518	Metropolitan	Shop 5 Shallow Bay Drive	Tweed Heads	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.11967	147.3794	Outer Regional	7-23 Hammond Ave	Wagga Wagga	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-35.12018	147.37559	Outer Regional	Unit 1, 12-20 Edward Street	Wagga Wagga	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Bi Rite	Retailer	Yes	Yes	Both	-30.02106	148.11712	Remote	59 Fox Street	Walgett	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.49808	150.88866	Metropolitan	Cnr King Street & Shellharbour Road	Warrawong	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Palsonic	Other	Yes	Yes	Both	-33.91008	151.20365	Metropolitan	1 Joyton Avenue	Waterloo	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-33.41853	151.32452	Metropolitan	16 Dignity Close	Gosford	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.92357	147.20636	Outer Regional	114 Main Street	West Wyalong	New South Wales	1st July 2016 to 23 Feb 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-33.85052	150.8948	Metropolitan	38/1183 The Horsley Dr	Wetherill Park	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Fuji Xerox	Other	Yes	Yes	Both	-16.93134	145.76092	Outer Regional	87 Auburn Street	Woolongong	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.30967	148.28422	Outer Regional	Lot 1, 326 Boorowa Street	Young	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.70916	151.50708	Inner Regional	366 New England Highway	Maitland	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-34.49093	150.88673	Metropolitan	79-85 King Street	Warrawong	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
BRW SHIPPING LOGISTICS	ection Sta	Yes	Yes	Both	-33.83672	150.8834	Metropolitan	43-49 Cowpasture Road, Whse 2	Wetherill Park	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-28.86385	153.5383	Inner Regional	39/43 Kalinga Street	Ballina	New South Wales	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-23.69571	133.87755	Remote	1 Colson Street	Alice Springs	Northern Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-12.43168	130.91833	Outer Regional	644 Stuart Hwy	Darwin	Northern Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-14.46661	132.26527	Remote	Shop 1, 3 Katherine Terrace	Katherine	Northern Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Maningrida Wharf	ection Sta	Yes	Yes	Both	-12.09757	134.89613	Remote	Milingimbi Community, CMB Winnellie	Winnellie	Northern Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Nhulunbuy – Toll Event	ection Sta	Yes	Yes	Both	-12.25505	136.89125	Remote	Yirrkala Community, CMB 1, Yirrkala	Nhulunbuy	Northern Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.35897	153.01789	Metropolitan	1411-1419 Gympie Road	Aspley	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-17.25493	145.47619	Outer Regional	57 Tolga Rd	Atherton	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Coutts Commercial Hotel	Retailer	Yes	Yes	Both	-19.57408	147.40751	Outer Regional	88-90 Queen Street	Ayr	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.61328	152.79363	Metropolitan	190-194 Brisbane Road	Booval, Ipswich	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Delacey Electrical Services	Retailer	Yes	Yes	Both	-20.01438	148.24682	Outer Regional	40 George Street	Bowen	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.66507	153.04392	Metropolitan	Village Square Browns Plains 18 Commerce Drive	Browns Plains	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.66276	153.04635	Metropolitan	Tenancy 1, Building B, 65 Browns Plains Road	Browns Plains	Queensland	1st July 2016 to 28 Feb 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-24.86585	152.35408	Inner Regional	18 Walla Street	Bundaberg	Queensland	21st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.98191	153.38935	Metropolitan	3A/2 Middleton Street	Bundall	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Domayne	Retailer	Yes	Yes	Both	-28.01054	153.40738	Metropolitan	29-45 Ashmore Road	Bundall	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-28.07607	153.42315	Metropolitan	Shop 14, Burleigh HomeSpace/1 Santa Maria Ct	Burleigh Waters	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-16.92894	145.77178	Outer Regional	101 Spence Street	Cairns	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Trinity TV Services	Retailer	Yes	Yes	Both	-16.91847	145.76699	Outer Regional	99 McLeod St	Cairns	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-20.28411	148.68137	Outer Regional	Cnr Shute and William Murray Drive, William Murray Drive	Cannonvale	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Brockhurst Muir's	Retailer	Yes	Yes	Both	-27.53202	153.19782	Metropolitan	135 Redland Bay Road	Capalaba	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.52153	153.19498	Metropolitan	38-62 Moreton Bay Road	Capalaba	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
SEQ ELECTRONICS	Retailer	Yes	Yes	Both	-27.53074	153.20446	Metropolitan	Unit 3/2 Tombo St	Capalaba	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.50137	153.10486	Metropolitan	Homemaker Centre Cnr Carindale Street & Old Cleveland Road	Carindale	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.3329	153.00899	Metropolitan	Carseldine Homemaker Centre, Tenancy 4.9, 1915-1925 Gympie Road	Carseldine	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.51435	153.25489	Metropolitan	Cnr Shore & Wellington Street	Cleveland	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-25.28724	152.81472	Inner Regional	35-45 Old Maryborough Rd	Eli Waters	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-23.56664	148.16873	Outer Regional	21 Ballard Street	Emerald	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm

APPENDIX 1. COLLECTION SERVICES SITE - YEAR ENDED 30th June 2017

Service Name	Collection Service	Reasonable Access	Free Service	Type of Product	Latitude	Longitude	Region	Address	Suburb	State	Date Range Available	Opening Hours Pattern
Harvey Norman	Retailer	Yes	Yes	Both	-27.4098	152.992	Metropolitan	429 Southpine Road	Everton Park	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-23.87665	151.22613	Outer Regional	Clinton Shop B1, 220 Dawson Hwy	Gladstone	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-21.12898	149.16283	Inner Regional	Gladstone Centro Shopping Centre Bruce Hwy	Mackay	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Bi Rite	Retailer	Yes	Yes	Both	-28.54601	150.30474	Outer Regional	63 Marshall Street	Goondiwindi	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Iwest TECH - Goondiwindi	Retailer	Yes	Yes	Both	-28.53133	150.3118	Outer Regional	30 Racecourse Rd	Goondiwindi	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-26.22045	152.6887	Inner Regional	35 - 37 Edwin Campion Dr	Gympie	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Communication & Comp Support	Retailer	Yes	Yes	Both	-27.5338	151.94576	Metropolitan	10 PROGRES COURT	Harlaxton	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-17.52463	146.02823	Outer Regional	57 Ernest St	Innisfail	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.61339	152.75858	Metropolitan	Ipswich City Square, 163 Brisbane Street	Ipswich	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-27.57203	151.95091	Outer Regional	675 Ruthven St	Toowoomba	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-19.26998	146.79006	Outer Regional	1-3 Woodman Court	Townsville	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-26.72305	153.12907	Metropolitan	220 Nicklin Way	Kawana Waters	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-26.56125	151.84132	Outer Regional	18 Rogers Drive	Kingaroy	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-26.67053	153.0328	Metropolitan	122 Enterprise Street	Maroochydore	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.66445	153.17405	Metropolitan	3878 - 3892 Pacific Highway	Loganholme	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.6583	153.16578	Metropolitan	Unit 6A Hyperdome Home Centre, 3890 Pacific Highway	Loganholme	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.56182	153.07033	Metropolitan	555 Kessels Road	Macgregor	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-26.66006	153.08183	Metropolitan	11/55 Maroochy Blvd	Maroochydore	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-25.54231	152.69925	Inner Regional	72 -74 Bazaar Street	Maryborough	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Bi Rite	Retailer	Yes	Yes	Both	-26.4879	147.97652	Remote	42 Cambridge St	Mitchell	Queensland	1st July 2016 to 20 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.10952	152.95097	Inner Regional	245 Morayfield Road	Morayfield	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.53719	153.07662	Metropolitan	Mt. Gravatt Homemaker Centre, Unit B, 1230 Logan Road	Mt Gravatt	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-20.7245	139.49162	Remote	33-35 Miles Street	Mt Isa	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
RT Edwards	Retailer	Yes	Yes	Both	-27.45421	153.10345	Metropolitan	35 Borthwick Avenue	Murrarie	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-26.40048	153.06702	Metropolitan	7-9 Gibson Road	Noosa	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.58142	152.9583	Metropolitan	15 Westlink Place	Oxley	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.56678	152.98172	Metropolitan	2148 Ipswich Road	Oxley	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-23.34441	150.52241	Inner Regional	396-398 Yaamba Road Red Hill Homemakers Centre	Rockhampton	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Webber's	Retailer	Yes	Yes	Both	-23.35536	150.51967	Inner Regional	1 Aquatic PI Park Avenue	Rockhampton	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-26.57221	148.79134	Outer Regional	52b McDowall Street	Roma	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.2188	153.06623	Metropolitan	Unit 1/439-443 Anzac Ave	Rothwell	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-26.71856	153.04784	Metropolitan	2 Chancellor Village Blvd	Sippy Downs	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Darrens Rubbish Removal	Retailer	Yes	Yes	Both	-19.65286	134.18184	Remote	8 Brown Street	Tennant Creek	Northern Territory	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Thursday Island Bowls Club	ection Sta	Yes	Yes	Both	-10.58652	142.21431	Remote	Victoria Parade	Thursday Island	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-27.59596	151.94834	Outer Regional	900 Ruthven Street	Toowoomba	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-27.58309	151.92268	Outer Regional	9-19 Walters Drive	Harristown	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 10am to 4pm
Harvey Norman	Retailer	Yes	Yes	Both	-19.27566	146.75933	Outer Regional	103 - 142 Duckworth Street	Townsville	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
LAKES	ection Sta	Yes	Yes	Both	-28.07966	153.4088	Metropolitan	Suite B5, 1 Bellvue Drv	Varsity Lakes	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Joyce Mayne	Retailer	Yes	Yes	Both	-26.72715	153.11913	Inner Regional	16 Premier St	Warana	Queensland	1st July 2016 to 28 Feb 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-28.21673	152.03346	Inner Regional	100 Palmerin Street	Warwick	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Weipa Business Equipment	Retailer	Yes	Yes	Both	-12.62433	141.88045	Remote	1 Central Ave , Rocky Point	Weipa	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Services	Retailer	Yes	Yes	Both	-16.93667	145.75095	Inner Regional	197 Lyons St	Bungalow	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Leading Appliances	Retailer	Yes	Yes	Both	-22.39125	143.04063	Remote	37 Elderslie Street	Winton	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
AJW ELECTRICAL & SOLAR	Retailer	Yes	Yes	Both	-26.48755	147.97652	Remote	42 Cambridge Street	Mitchell	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
ABE Maintenance	Retailer	Yes	Yes	Both	-21.99764	148.04058	Outer Regional	16 Bowen Court	Moranbah	Queensland	1st July 2016 to 28 Feb 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-23.13089	150.74715	Inner Regional	16 Hill St	Yeppoon	Queensland	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.92312	138.60101	Metropolitan	33-39 Rundle Mall	City Cross	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.93412	138.57087	Metropolitan	309 South Rd	Mile End	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.28018	140.60842	Outer Regional	Shop 20 Riverland Plaza, Kay Avenue	Berri	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Electrical	Retailer	Yes	Yes	Both	-32.1239	133.67339	Remote	45 Poynton Street	Ceduna	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.71758	138.66528	Metropolitan	29 Elizabeth Way	Elizabeth	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.837	138.6081	Metropolitan	Home HQ Centre, 760 Main North Road	Gepps Cross	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.83658	138.60852	Metropolitan	750 Mn Nth Rd	Gepps Cross	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-34.89438	138.65744	Metropolitan	Tenancy 3, 60 Glynburn Road	Hectorville	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.01184	138.55755	Metropolitan	822-826 Marion Road	Marion	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.98341	138.57601	Metropolitan	1013 South Road	Melrose Park	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Offsite	Yes	Yes	Both	-34.93404	138.57027	Metropolitan	Unit 6 / No.9 William St	Mile End	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.82788	138.69403	Metropolitan	1040 North East Road	Modbury	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-37.83103	140.78372	Inner Regional	7 Compton Street	Mount Gambier	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.06798	138.8657	Inner Regional	6 Dutton Road Adelaide Hills Home Maker Centre	Mt Barker	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.83349	140.79956	Inner Regional	Cnr Kennedy Ave and Jubilee Hwy East	Mt Gambier	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm

APPENDIX 1. COLLECTION SERVICES SITE - YEAR ENDED 30th June 2017

Service Name	Collection Service	Reasonable Access	Free Service	Type of Product	Latitude	Longitude	Region	Address	Suburb	State	Date Range Available	Opening Hours Pattern
Radio Rentals	Retailer	Yes	Yes	Both	-35.06747	138.86545	Inner Regional	Adelaide Hills Homemaker Centre, 6 Dutton Road	Mt Barker	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-35.12002	139.27547	Inner Regional	6 South Terrace	Murray Bridge	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.14309	138.48992	Metropolitan	Cnr Seaman Rd & Railway Reserve	Noarlunga	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-35.13907	138.48961	Metropolitan	160 to 166 Beach Rd	Noarlunga	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-35.13826	138.49673	Metropolitan	Colonnades Shopping Centre	Noarlunga Centre	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-32.49264	137.76354	Outer Regional	68 to 70 Commercial Road	Port Augusta	South Australia	1st July 2016 to 11 Mar 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.72526	135.86312	Remote	43 Edinburgh Street	Port Lincoln	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.73147	135.85935	Remote	1-15 Verran Terrace	Port Lincoln	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Port Pirie	ection Sta	Yes	Yes	Both	-33.21289	138.02679	Inner Regional	Three Chain Road Port Pirie	Port Pirie	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.89001	138.60276	Metropolitan	108 Main North Road	Prospect	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Roxby Traders	Retailer	Yes	Yes	Both	-30.56294	136.90078	Remote	35 Arcoona Street	Roxby Downs	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.76677	138.6248	Metropolitan	Shop 5 Hollywood Plaza Shopping Centre 155-185 Winzor Street	Salisbury Downs	South Australia	1st July 2016 to 5 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.69184	138.68568	Metropolitan	Lot 2005 Main North Road	Smithfield	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.03604	137.58739	Outer Regional	Cnr Kelly and Jamieson Streets	Whyalla	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-33.02841	137.53014	Outer Regional	Westland Shopping Center	Whyalla	South Australia	1st July to 2nd Dec 2016	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.87329	138.53291	Metropolitan	853- 867 Port Road	Woodville	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Radio Rentals	Retailer	Yes	Yes	Both	-34.86973	138.52884	Metropolitan	Woodville Warehouse Unit 2/Building 21, Charles Sturt Industrial Estate	Woodville	South Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-41.05293	145.90779	Remote	Cnr Marine Terrace & Edwards St	Burnie	Tasmania	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-42.83246	147.46796	Inner Regional	Unit B11, 66 Kennedy Drive	Cambridge Park	Tasmania	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-41.17799	146.35879	Inner Regional	Cnr Best St & Fenton Way	Devonport	Tasmania	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-42.8798	147.32187	Inner Regional	171 Murray Street	Hobart	Tasmania	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-41.43452	147.13408	Inner Regional	Cnr William & Charles Street	Launceston	Tasmania	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-42.84053	147.29094	Inner Regional	191-197 Main Road	Moonah	Tasmania	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.28523	142.93011	Inner Regional	47 - 49 Vincent Street	Ararat	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.82699	147.62574	Outer Regional	294 Main Street	Bairnsdale	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Ultimate Office National	Retailer	Yes	Yes	Both	-37.82747	147.62943	Outer Regional	71 Macleod Street	Bairnsdale	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-37.56027	143.86032	Inner Regional	31 Mair Street	Ballarat	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-36.76258	144.28552	Inner Regional	107 Williamson Street	Bendigo	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.86875	145.23984	Metropolitan	Shop 3105 Knox City Shopping Centre 425 Burwood Hwy	Boronia	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Anywhere Corporation	Retailer	Yes	Yes	Both	-38.18026	144.37641	Metropolitan	Unit 10 14 Apparel Close	Breakwater	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Burgess Muir's	Retailer	Yes	Yes	Both	-37.91674	145.01924	Metropolitan	681 Nepean Highway	Brighton	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-37.91674	145.01924	Metropolitan	681 Nepean Highway	Brighton	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.6762	144.91966	Metropolitan	1185-1197 Pascoe Vale Road	Broadmeadows	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
POWERMOVE HEAD OFFICE	Other	Yes	Yes	Both	-37.69045	144.94939	Metropolitan	28 THE GATEWAY	Broadmeadows	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.76614	144.9554	Metropolitan	13 Beith Street	Brunswick	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Five One Group	ection Sta	Yes	Yes	Both	-38.09043	145.17014	Metropolitan	14 Gateway Drive	Carrum Downs	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.87968	145.09159	Metropolitan	699 Warrigal Road	Chadstone	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-37.95285	145.074	Metropolitan	104 Herald Street	Cheltenham	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Electronics	Retailer	Yes	Yes	Both	-37.91516	145.14237	Metropolitan	60 Henderson Road	Clayton	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.73215	144.95936	Metropolitan	Shop 8, 64-74 Gaffney Street	Coburg	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-35.80921	144.22118	Inner Regional	73/75 King George Street	Cohuna	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Ball & Coft	Retailer	Yes	Yes	Both	-38.33891	143.58366	Inner Regional	45 Corangamite Street	Colac	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-38.0886	145.28035	Metropolitan	24/ 350-398 South Gippsland Hwy	Cranbourne	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Eurotag P/L	Retailer	Yes	Yes	Both	-37.99248	145.19942	Metropolitan	18-20 Dandenong Street	Dandenong	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.01408	145.21568	Metropolitan	Cnr Frankston Dandenong & Greens Roads	Dandenong	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Garb Muir's The Good Guys	Retailer	Yes	Yes	Both	-38.00543	145.21873	Metropolitan	55-67 Frankston Dandenong Road	Dandenong	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.14655	145.13584	Metropolitan	1/ 144 - 146 Bangholme Road	Frankston	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
REWORX	Retailer	Yes	Yes	Both	-37.98632	145.1078	Metropolitan	355 Lower Dandenong Rd	Dingley	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-37.90904	145.01161	Metropolitan	507 - 513 Nepean Hwy	East Brighton	Victoria	1st July 2016 to 28th Feb 2017	Mon to Fri 9am to 5pm
Thomsons Home Furnishers	Retailer	Yes	Yes	Both	-36.75074	145.57008	Inner Regional	68-72 Binney Street	Euroa	Victoria	24th Feb to 30 June 2017	Mon to Fri 9am to 5pm
Felgden Muir's	Retailer	Yes	Yes	Both	-38.14704	145.13988	Metropolitan	Frankston Power Centre,shop M5,111 Cranbourne Road	Frankston	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-38.01126	145.26817	Metropolitan	30- 36 David Lee Road	Hallam	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.74356	142.02461	Inner Regional	Shop 10 Hamilton Central Gray Street	Hamilton	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.87582	144.71141	Metropolitan	1/201 - 219 Old Geelong Road	Hoppers Crossing	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-36.71734	142.20205	Outer Regional	38 Urquhart Street	Horsham	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-36.81783	144.23721	Inner Regional	Cnr of High Street & Furness Street	Kangaroo Flat	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-37.87867	147.99196	Outer Regional	50 / 54 Church Street	Lakes Entrance	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Bi Rite	Retailer	Yes	Yes	Both	-38.47739	145.94528	Inner Regional	25 McCartin Street	Leongatha	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.77234	144.8845	Metropolitan	169 Rosamond Road	Maribyrnong	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Damien Clarke's	Retailer	Yes	Yes	Both	-37.77421	144.8845	Metropolitan	2-6 Sloane Street	Maribyrnong	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-37.77421	144.8845	Metropolitan	2-6 Sloane Street	Maribyrnong	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Bi Rite	Retailer	Yes	Yes	Both	-37.04679	143.73841	Inner Regional	166 High Street	Maryborough	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm

APPENDIX 1. COLLECTION SERVICES SITE - YEAR ENDED 30th June 2017

Service Name	Collection Service	Reasonable Access	Free Service	Type of Product	Latitude	Longitude	Region	Address	Suburb	State	Date Range Available	Opening Hours Pattern
The Good Guys	Retailer	Yes	Yes	Both	-37.97024	145.09036	Metropolitan	Tenancy 10 & 11, Kingston Central Plaza, Moorabbin Airport, 278 Centre Dandenong Road	Mentone	Victoria	1st July 2017 to 23 May 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-34.21569	142.14537	Outer Regional	Fifteenth St (cnr Etiwanda Ave)	Mildura	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.83044	145.19331	Metropolitan	4 REDLAND DRIVE	Mitcham	Victoria	1st June to 30th June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.17407	146.26194	Inner Regional	19 Moore Street	Moe	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-38.17429	146.26188	Inner Regional	2/17 Moore Street	Moe	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.93453	145.04283	Metropolitan	420 South Road	Moorabbin	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.76634	145.30307	Metropolitan	286 Maroondah Highway	Mooroolbark	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-38.2207	145.06055	Metropolitan	Shop B2 - 3, 1128 -1132 Nepean Hwy	Mornington	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.23805	146.39917	Inner Regional	232 Commercial Road	Morwell	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-38.0175	145.30411	Metropolitan	Fountain Gate Shop 12-13, Westfield Fountain Gate, 352 Princes Hwy	Narre Warren	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.94902	145.18317	Metropolitan	Door 2 28-36 Summit Road	Noble Park	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.81843	145.18204	Metropolitan	46 Norcal road	Nunawading	Victoria	1st July 2016 to 1 June 2017	Mon to Fri 9am to 5pm
The Good Guys	Retailer	Yes	Yes	Both	-37.81896	145.17961	Metropolitan	Tenancy 7, Home HQ, 372-394 Whitehorse Road	Nunawading	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Bensi TV & Electrical Pty Ltd	Retailer	Yes	Yes	Both	-37.70624	148.4556	Outer Regional	128 Nicholson street	Orbost	Victoria	13th Feb to 30 June 2017	Mon to Fri 9am to 5pm
Portland Air & Refrigeration	Retailer	Yes	Yes	Both	-38.32111	141.59349	Outer Regional	5 Cashmore Road	Portland	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.74734	145.01767	Metropolitan	121 Bell Street	Preston	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.81905	145.00667	Metropolitan	479 Bridge Road	Richmond	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Barkes Home Appliances	Retailer	Yes	Yes	Both	-38.35862	144.895	Metropolitan	1263 Point Nepean Hwy	Rosebud	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
THERMALTAKE Aust & NZ	Other	Yes	Yes	Both	-37.90563	145.21124	Metropolitan	1/49 Henderson Road	Rowville	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.10538	147.06542	Inner Regional	363 - 373 Raymond Street	Sale	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-36.40739	145.39189	Inner Regional	Building A, Riverside Plaza, 8025 Goulburn Valley Hwy	Shepparton	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Brotherhood of St Lawrence	ection Sta	Yes	Yes	Both	-37.80226	144.84126	Metropolitan	2 Judge St	Sunshine	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.33218	143.55453	Outer Regional	68 Nyah Road	Swan Hill	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.69667	144.77867	Inner Regional	450 Melton Highway	Taylor's Lakes	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.6948	145.01956	Metropolitan	60 Keon Parade	Thomastown	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Chwasta Muir's	Retailer	Yes	Yes	Both	-37.68893	145.02866	Metropolitan	30 Dalton Road	Thomastown	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.1926	146.55278	Inner Regional	Cnr Princes Hwy & Liddiard Road	Traralgon	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Ewastec	ection Sta	Yes	Yes	Both	-38.11364	145.14362	Metropolitan	9 Aspley Place	Seaford	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-36.35674	146.32505	Inner Regional	8-12 Murphy Street	Wangaratta	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.1619	145.9301	Inner Regional	33 Victoria Street	Warragul	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.38276	142.52323	Inner Regional	84 Raglan Parade	Warrnambool	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.20322	144.3074	Inner Regional	Geelong Homemaker Centre, 33 Princes Hwy	Waurnd Ponds	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-37.5387	143.82306	Inner Regional	1322 Howitt St	Wendouree	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-38.60357	145.59333	Metropolitan	37 McKenzie St	Wonthaggi	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-38.56376	146.67528	Inner Regional	262 Commercial Road	Yarram	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Electronics	Retailer	Yes	Yes	Both	-38.47713	145.94369	Inner Regional	11 Sparrow Lane	Leongatha	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
QUALIFI	Other	Yes	Yes	Both	-37.89917	145.13874	Metropolitan	24 Lionel Rd	Mt Waverley	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Scewgen VIC	Other	Yes	Yes	Both	-37.92192	145.14687	Metropolitan	Unit 8 / No. 3 Anzed Crt	Mulgrave	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
BHL Tottenham	Other	Yes	Yes	Both	-37.80195	144.85799	Metropolitan	72 Gwelo St	Tottenham	Victoria	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-35.02269	117.91109	Outer Regional	Unit 1,Cnr Chester Pass Road & Brooks Garden Boulevard	Albany	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.15121	116.01818	Metropolitan	10 Prospect Rd	Armadale	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.86367	115.8045	Metropolitan	2/12 Abrams Street	Balclutha	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Electrical	Retailer	Yes	Yes	Both	-17.95265	122.24419	Remote	2/4 Short Street	Broome	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-33.34031	115.65162	Inner Regional	34 Denning Road	Bunbury	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.0198	115.93572	Metropolitan	1363 Albany Hwy Cannington	Cannington	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living Esperance	Retailer	Yes	Yes	Both	-24.87083	113.6755	Remote	322 Robinson Street	Carnarvon	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Communications	Retailer	Yes	Yes	Both	-33.8406	121.90037	Remote	33 Norseman Road	Esperance	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-28.77229	114.61251	Outer Regional	38 Chapman Rd	Geraldton	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Kambos	Retailer	Yes	Yes	Both	-33.07985	115.89519	Inner Regional	80 Uduc Road	Harvey	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.74952	115.76642	Metropolitan	36 Clarke Crescent	Joondalup	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-30.76273	121.48195	Outer Regional	29 Davidson Street	Kalgoorlie	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-20.73543	116.84167	Remote	25 Balmoral Road	Karratha	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-15.77338	128.73949	Remote	120 Coolibah Drive	Kununurra	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.85215	115.87974	Metropolitan	24 Kent Way	Malaga	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.51144	115.73732	Inner Regional	9 Gordon Rd	Mandurah	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-31.89274	116.01758	Metropolitan	195 Great Eastern Hwy	Midland	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Betta Home Living	Retailer	Yes	Yes	Both	-32.93461	117.17727	Outer Regional	32-36 Fortune Street	Narrogin	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm

APPENDIX 1. COLLECTION SERVICES SITE - YEAR ENDED 30th June 2017

Service Name	Collection Service	Reasonable Access	Free Service	Type of Product	Latitude	Longitude	Region	Address	Suburb	State	Date Range Available	Opening Hours Pattern
Retravisision	Event	Yes	Yes	Both	-23.35702	119.73233	Remote	Shop 4, The Boulevard Shopping Centre, 171 Fitzgerald St	Newman	Western Australia	1st July 2016 to 15 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.05654	115.79582	Metropolitan	133 Garling Street	O'Connor	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Harvey Norman	Retailer	Yes	Yes	Both	-32.37174	115.75332	Inner Regional	400-402 Saltaire Way	Port Kennedy	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm
Tom Price Waste Disposal site	Event	Yes	Yes	Both	-22.66836	117.77113	Remote	Lot 300 Bingarn Rd	Tom Price	Western Australia	1st April 2017	7.30am to 3.30pm
Toxfree Depot Port Headland	Event	Yes	Yes	Both	-20.36854	118.59871	Remote	20 Schillaman St	Wedgfield	Western Australia	1st April 2017	8.30am to 1.30pm
Toll Ipec Depot	Event	Yes	Yes	Both	-23.36977	119.73448	Remote	Lot 1898 Laver st	Newman	Western Australia	30th June 2017	8.30am to 1.30pm
The Good Guys	Retailer	Yes	Yes	Both	-32.26947	115.74968	Metropolitan	9/3 Enterprise Way	Rockingham	Western Australia	1st July 2016 to 30 June 2017	Mon to Fri 9am to 5pm